

# **warequip**

## **Service & Maintenance**



# ABOUT US

- **Warequip formed in 1976 and since this time has grown to be Australia's premium supplier of small materials handling equipment including trolleys, pallet trucks, scissor lifts, powered equipment and electric industrial vehicles.**
- **At Warequip we can service and repair every piece of equipment we sell; we also stock a wide range of spare parts and can provide you with technical support.**
- **Warequip take pride in our equipment and reputation, which is why our mechanics are the most experienced Taylor Dunn electric vehicle technicians in Australia.**
- **Our Warequip mechanics operate out of a fully functional workshop located in Footscray West and attend to your on-site repairs with a wide range of spare parts aboard their service vehicles.**
- **Learn more about our business and our products online at: [www.warequip.com.au](http://www.warequip.com.au)**

# BRANDS WE SERVICE

## Electric Industrial Vehicles

- Taylor Dunn
- Tiger
- Bradshaw
- Harlan
- Industrial Trailers

## Trolleys & Handtrucks

- Powered2Go
- Prestar
- Magliner
- Clax
- Ruxxac
- Wolfcart
- Rubbermaid

## Electric Lifters

- Hallins
- Protema
- PV

## Sweepers & Scrubbers

- Hako

## Electric Tugs

- Zallys
- Dane
- Electrodrive
- Powered 2 Go

## Pallet Trucks, Scissor Lifts & Stackers

- Xilin

For servicing of any other equipment please contact us to discuss your requirements

# HOW OUR SERVICE WORKS

- **Simply call us with your requirements and we will book a time to service/repair your machine. (Customers with a maintenance agreements will be contacted by our service team)**
- **Work can be carried out between 8.00am and 4.00pm Monday to Friday. (excluding public holidays) (other times by prior arrangement only and surcharges may apply)**
- **Our labour is charged at \$100.00 + G.S.T per hour. (we also charge for travelling time to/from site). We do NOT charge any additional 'call out' fees.**
- **Any parts or consumables required for your equipment are charged at our list price, we can quote you for these at the time of the service.**
- **Our mechanic will attend to your equipment carrying the correct tools and a range of parts to complete the work in a timely manner.**
- **Our mechanic will fill out a repair report on site and an invoice will be issued shortly after.**
- **If any follow up work is required we will contact you to arrange this.**

**For any further information regarding servicing please do not hesitate to contact us.**

# MAINTENANCE AGREEMENTS

AVAILABLE

- **A Warequip Maintenance Agreement is a set labour price and timing schedule for the servicing of your equipment.**
- **Maintenance is carried out on a 3 and/or 6 monthly basis, covering both minor and major servicing.**
- **The maintenance agreement covers all travelling and labour costs for your service – The only additional charges are spare parts or oils.**

# MAINTENANCE AGREEMENTS

AVAILABLE

## The Benefits Of A Maintenance Agreement

- ✔ We remind you when your equipment is due for servicing.
- ✔ We give you plenty of notice before the service so we can arrange a time that suits you.
- ✔ We can customise a maintenance agreement to suit you and your requirements.
- ✔ You have a set labour price for the service of your equipment.
- ✔ Regular maintenance extends the life of your equipment and prevents the downtime and expense of preventable repairs.
- ✔ We will advise you if additional works are required and can provide you with a quotation for any extra repairs.
- ✔ Our Maintenance agreement customers receive special rates on loan equipment should your equipment require repairs in our workshop.
- ✔ This agreement is not a lock-in contract – You can cancel at any time

